Sensitivity

Before iPhone Repair

Privacy checklist

Use this before an Apple or authorized service appointment. Confirm the provider's current instructions before you leave home.

- [ ] **Back up the device**
  Confirm an iCloud backup or encrypted computer backup finishes before service.
- [ ] **Finish iCloud Photos syncing**
  Check the Photos status before hiding, deleting, or handing over the device.
- [ ] **Review private photos and videos**
  Check Hidden, Recently Deleted, screenshots, videos, downloads, and older years.
- [ ] **Choose what to hide or delete**
  With iCloud Photos, changes sync to other devices. Check Recently Deleted after deletion.
- [ ] **Remove Wallet items when instructed**
  Follow the current service checklist for cards, passes, and other device preparations.
- [ ] **Turn off Find My only when requested**
  Use the official service process. Do not disable security features earlier than needed.
- [ ] **Protect credentials and device access**
  Never share your Apple Account password or passcode. If you must unlock, stay present.

A scanner can prioritize review, not guarantee it

Automated classification can flag ordinary media or miss private items. Review every suggestion yourself. Nothing should be deleted automatically.

Apple service preparation checklist

Apple guide to hiding and deleting photos

Full sourced checklist at sensitivityscan.com

For selling or trade-in, back up and erase the entire device instead.

Free printable resource. Updated September 2, 2026.

https://sensitivityscan.com/learn/private-photos-before-iphone-repair